

Stronger Together



Eastlink is leveraging its state of the art fibre optic network to bring you a new enhanced TV experience.

We're upgrading our network to bring you Unmatched TV

As part of our upgrade, we are changing the way we deliver all TV channels to ensure crystal clear picture and sound and enhance your overall viewing experience.

How it will affect you?

Starting the 29th of April 2014, we will be upgrading all existing channels to the new enhanced format. We will need to upgrade your TV service so that your service is not disrupted.

This project is not intended to take anything away; in fact we are working to improve your overall viewing experience.

What are the benefits of Unmatched TV?

- You will get access to more TV channels including 40 high quality music channels.
- You will be able to access 1000's of titles of Free prime time TV show and series, family programming, and Eastlink TV programming any time you like with OnDemand and on Eastlink To Go.
- You will have an interactive TV guide which displays what's on TV now, over the next 14 days, and search for your favourite type of program
- No more waiting for the guide to scroll to find your favourite.
- You will be able to easily upgrade to High Definition (HD) TV service to take full advantage of your flat screen TV.
- You will be able to rent movies OnDemand.
- Bundle customers will automatically receive additional channels including AMC, Disney XD, Disney Junior, OWN, Sportsnet ONE, TSN2, Teletoon Retro, and Turner Classic Movies (TCM).

New Simplified Remote!

As part of delivering an Unmatched TV experience, we are now offering our customers a simplified remote option. It is designed for easy configuration and setup, has large font size, and high contrast keys to further improve the experience.



[Click here to learn more about the Eastlink Simplified Remote](#)

Frequently Asked Questions

Could you provide more details about your network upgrade?

The upgrades we are making to your TV network is part of our continued investment that will allow Eastlink to deliver our Unmatched TV experience to you, and will allow Eastlink to add more HD channels, more programming, and allow us to deliver faster internet speeds, now and in the future.

Will you be upgrading how you deliver other channels that I receive today?

Yes, over the coming months we will be converting all our channels to be delivered in a Digital TV format. By upgrading your network today, you will be able to enjoy the benefits and avoid any service disruption.

What are the benefits of upgrading my TV network?

- You will get access to more TV channels including 40 high quality music channels.
- You will be able to access 1000's of titles of Free prime time TV show and series, family programming, and Eastlink TV programming any time you like with OnDemand and on Eastlink To Go.
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What is TV OnDemand?

Our TV OnDemand is a library of shows and movies just waiting for you. It's as easy as scrolling through the menu, picking the program you want and hitting play. Exclusive to Digital TV, many customers love OnDemand because it allows them to catch up on episodes they may have missed. To Learn more [click here](#)

What is your interactive guide?

When you upgrade to Digital TV, you will get access to an easy to use Interactive channel guide that will display on screen program guide, detailed information about your favourite shows up to 2 weeks in advance. No more waiting for the guide channel to roll around to the channel or program you were looking for.

Do I need to install the Digital receiver myself to upgrade my TV?

No. We will organize one of our professional technicians to visit your home at a time that is convenient to you to upgrade your TV. The installation is quick and easy.

I am not sure if my older TV is compatible with Digital TV service

Eastlink's Digital TV service is backward compatible to older TVs. Our technicians will work to ensure your older and newer TVs are connected to the new service.

What Do I Need To Do?

Simply call us at 780.672.8839 or email us at hello@lynxnet.ca and we will work with you to arrange your upgrade so that your service is not disrupted.



Call: 780.672.8839



Email: hello@lynxnet.ca



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